

Connecticut GI, PC.

Patient Treatment Policy



- I consent to treatment by Connecticut GI, PC
- I agree to conduct myself in a courteous manner. I will treat CTGI staff and providers with respect and dignity whether in the care center or on the phone. Non-adherence may result in discharge from the practice.
- I will use a normal tone of speech and use appropriate language when speaking with CTGI staff and providers. Yelling, screaming or being discourteous may result in being discharged from the practice.
- I will adhere to my treatment plan and recommendations. If my treatment plan is not working, I will schedule an appointment to discuss treatment options with my CTGI provider. I will voice any questions and concerns regarding my treatment plan during a visit with my CTGI provider.
- I understand to be on time to all of my scheduled appointments and understand that if I am more than 15 minutes late, my appointment may be canceled and/or rescheduled.
- I will contact the office 24 hours in advance if I am unable to keep my appointment. I understand that keeping my appointment is essential to a positive outcome. A pattern of missed appointments, three in one calendar year, may result in CTGI discharging me from the practice.
- I agree to communicate any changes in insurance or financial coverage timely. I understand that not supplying changes in coverage prior to a visit or procedure can result in a cancellation of an appointment or non-coverage of services, which I am financially responsible for.
- During Telehealth visits, I will give my CTGI provider my undivided attention. I will be prepared in advance in a private, well-lit room with a camera view of my person ready to discuss my care. I understand that my provider expects me to be respectful, treating his/her visit like I would a visit to the clinic. If I am not properly clothed, conducting the visit while driving or otherwise not in the moment, my CTGI provider will end the visit.